

PROCEDURE FOR COMMUNICATING VOLLEYBALL CONCERNS

Based on [Matthew 18:15-16](#) - Confrontation in an orderly fashion

Many of us want to go straight to the top with a complaint; however, every successful organization follows an established chain of command. By doing so, Warriors Home School Athletics will maintain a high level of accountability

1. Athlete communicates to the coach.

Generally, the first responsibility is for the athlete to talk to the coach. A coach appreciates communication from the athletes regarding team or individual situations. A coach will not “hold it against” an athlete for wanting to talk about a situation

While the coach has a responsibility to listen to the needs of her players, she may not always be able to make the changes that a player requests. Parents should require this first step. It teaches students to deal with their own struggles responsibly.

2. Parents communicate to the coach.

If the athlete still feels that the issue has not been resolved, then the athlete and the parents can meet with the coach. It is important that coaches listen to parents and their concerns. The coach has a responsibility to all parties to explain individual decisions that directly affect the student athlete. However, the coach does not have to arbitrarily or automatically change their decision. The coach must communicate with the parents; this is a component of coaching.

Parents should wait for 24 hours after a game to discuss a game related issue with the coach. After the 24-hour period, please text the coach and make an appointment for a face to face meeting if possible. If not possible, arrange for a phone call. It is inappropriate for parents to address coaches with concerns before or after a game or practice. Discussing problems with a coach in a public venue before or after an athletic event is not an appropriate place or time.

The issue should RARELY be playing time. Warriors has a separate policy for that. If a student or family is concerned about their athlete’s playing time, they must meet the requirements of the policy before the athlete approaches their coach. It should almost always be the athlete communicating with her coach regarding this issue. This is part of the maturing process for our girls.

3. Meeting scheduled with director of Warriors, one other board member, coach, and the athlete.

This meeting allows the family to now be heard by the board if no resolution occurred at the first two levels.